

# Terms of Use/Privacy Web site Policy

## **Website Purpose**

The Town of Londonderry maintains multiple websites. They are [www.londonderry.org](http://www.londonderry.org) and [www.londonderrynh.org](http://www.londonderrynh.org). For the purpose of this disclosure policy, the websites shall be collectively referred to as the Town of Londonderry website or websites unless the context suggests otherwise.

The Town of Londonderry's website replicates, in an electronic manner, many of the services offered by city staff and officials.

The primary purpose of the town's website is to convey information to users; and not to facilitate free and open dialogue between users.

Communications made through e-mail and messaging systems shall, in no way, be deemed to constitute legal notice to the city of any of its agencies, officers, employees, agents or representatives, with any respect to existing or potential claims or cause of action against the city or any of its agencies, officers, employees, agents or representatives, where notice to the town is required by any federal, state, or local laws, rules, or regulations

## **Website Goals**

The goals of the Town of Londonderry's website are:

- To provide information about town programs, services, activities, amenities and events
- To promote the Town of Londonderry's economic, social, and cultural quality of life; and
- To further the interests of local agencies, associations, and businesses that support the town's and website's goals, policies and purposes.

## **Hyperlink Policy**

The purpose of the town's website is to provide information about the town's government, services, and attractions. The town's website may provide hyperlinks to websites outside the town's website that also serve this purpose. The town is not responsible for, and does not endorse, the information on any hyperlinked website unless the town's website states otherwise. The following criteria will be used by the town to decide whether to grant requests for hyperlinks from the town's website.

The town's website will provide hyperlinks to websites for:

- Government and educational institutions;
- Organizations with some economic or subject matter relationship to the town (including but not limited to those contracting with the town, those sponsoring town activities or programs, and those participating in town activities or programs);
- Generally recognized community or civic organizations;
- Organizations providing information about art, cultural, and sporting activities in the town; and

The town's website will not provide hyperlinks to website for:

- Candidates for elected office;
- Political organizations or other organizations including but not limited to Political Action Committees;
- Corporate or other for-profit organizations unless they fit the criteria stated above;
- Individual or personal home pages;

Hyperlinks will not be considered or approved by the town if the exhibition of the content within the browser would also exhibit one or more of the following categories:

- Content which a reasonable Londonderry resident would find graphically depicts or describes violence, or nudity and/or sexual activities in a way designed to evoke prurient interest;
- Content which facilitates or incites crime;
- A hyperlink that directly links to other content that when perceived within a browser is in violation of any of the prohibited content stated above;
- Discussion groups, chat rooms, bulletin boards, and other largely unedited content created by individuals who are not owners, operators, or agents of a Town of Londonderry website;
- Websites containing information that violates any of the town's equal opportunity policies.

Websites that have been approved and linked to from the town's website, but subsequently demonstrate any of the above categories of content, will be unlinked from the town's website without notice.

### **Privacy Policy**

The protection of individual privacy is a concern to the Town of Londonderry, and is governed by local, state, and federal laws. The town has created this privacy statement in order to demonstrate its commitment to privacy. The following discloses the town's information gathering and dissemination practices for this website.

No personally identifiable information is automatically collected about visitors who simply browse the town's website or who download information from it.

The town's web servers maintain logs of user activity in order to help manage the website. Information stored in these logs does not identify the user personally. The logs store such things as the domain name and IP address from which you accessed the town's website; the type of browser and operating system you used; the date and time you accessed the town's website; the pages you visited; and the country or region of the world from which you accessed the town's website.

The town uses this information to learn how many visitors the website has, where they are coming from, which parts of the town's website are of most interest to visitors, and other facts that will help the town improve the website and the services offered.

The town values your feedback. If you participate in a survey or send an email, your e-mail address and the other information you volunteered will be collected. Visitors who request services through this website may be required to furnish additional information in order to

provide the service requested. The additional information collected will be no more specific than if the visitor were requesting the service by any other means, including by telephone or an in-person visit to a town facility. The town may share this information with another government agency or organization if that is required to provide the help you are requesting.

While no website can protect itself against all eventualities, every effort is made to protect any sensitive personal information you provide. The town will not rent, sell or give away any information identifying you individually (name, address, phone number, etc.) to third parties for marketing or mailing list purposes

As a governmental agency, the town is governed by New Hampshire's Right-to-Know laws. It is important for you to understand that most business you conduct with the Town of Londonderry, as well as with state and county governments, becomes a public record. Public records, as defined by state law, and not made confidential elsewhere in the New Hampshire law, may be posted for electronic access through this website. This includes most town permits you have applied for, property you own and are assessed a property tax, and requests for a town service. These same records have long been open for public inspection by anyone requesting them in person, by mail or by telephone at the appropriate government office. All information on this website is public information.

### **Disclaimer of Liability**

The Town of Londonderry shall not be held liable for any improper or incorrect use of the materials or information contained on this website and assumes no responsibility for any user's use of them. In no event shall the Town of Londonderry be liable for any damages, whether direct, indirect, incidental, special, exemplary or consequential (including, but not limited to, business interruption or loss of use, data, or profits) regardless of cause, and on any theory of liability, whether in contract, statute, strict liability, or tort (including negligence or otherwise) arising in any way out of the use of this website or the materials and information contained on this website, even if advised of the possibility of such damage. This disclaimer of liability applies to any damages or injury, including but not limited to those caused by any failure of performance, error, omission, interruption, deletion, defect, delay, computer virus, communication line failure, theft, or destruction of data, whether for breach of contract, tortious behavior, statutory liability negligence, or under any other cause of action.

Users are encouraged to consult with appropriate and accredited professional advisors for advice concerning specific matters before making any decision, and the Town of Londonderry disclaims any responsibility for positions taken by individuals or corporations in their individual cases or for any misunderstanding and losses, directly or indirectly, on the part of any user.

### **Disclaimer of Warranties / Accuracy and Use of Information**

The materials in this website are provided "as is" and without warranties of any kind express or implied. To the fullest extent permissible under applicable law, the Town of Londonderry disclaims all warranties, expressed or implied, including but not limited to, implied warranties of merchantability, fitness for a particular purpose and title to any of the materials provided on this website. The Town of Londonderry does not represent or warrant that the functions contained in the materials will be uninterrupted or error-free, that defects will be corrected, or that this website or the server that makes it are free of viruses or other harmful components. The Town of Londonderry does not warrant or make any representations regarding the use or the results of the use of the materials in this website, or through links to other websites, in terms of their correctness, accuracy, reliability or otherwise. The user (and not the Town of

Londonderry) assumes the entire cost of all necessary servicing, repair, or correction.

Changes are made periodically to many town documents, including municipal codes, charter sections, regulations, guidelines, and schedules, and these changes may or may not be reflected in the materials or information present on the Town of Londonderry's website. Additionally, because the website is frequently under development, materials and information may be deleted, modified or moved to a different part of the website by the town without advance notice.